

The Annual Quality Assurance Report (AQAR) of the IQAC

Academic Year – 2015-2016

Appendix – 7

Analysis of the Feedback of Stakeholders

Feedback from students is taken for all the courses in the faculties of Arts, Science and Commerce. There are three sets of questionnaires devised by Dr. Khushpat S. Jain, IQAC Head, for seeking feedback on three important aspects of teaching-learning and quality assurance in the institution. These questionnaires deal with:

- Questionnaire 1: Feedback on course content (based on Likert's 4 – point scale).
- Questionnaire 2: Feedback on teachers (based on Likert's 4 – point scale).
- Questionnaire 3: Overall Evaluation of Programme and Teaching (Multiple choice questions).

Questionnaire 1 is administered on annual basis by the Heads of the respective Departments. Questionnaire 2 is administered when the University revises the syllabus in any particular subject while Questionnaire 3 is administered once in three years.

After seeking feedback, a consolidated report is prepared for Questionnaire 1 & 2 by allotting each response the following weightage:

- Excellent 5 marks.
- Good 4 marks.
- Average 3 marks
- Poor 0 mark.

The consolidated report on individual teachers is forwarded to the respective teachers with specific observations of the Head of the Department to enable teachers to improve upon their teaching methods.

The consolidated report on course contents is forwarded to the respective Board of Studies, University of Mumbai, for improvement of course contents.

Government of Maharashtra's
**Ismail Dhusuf College of Arts, Science and Commerce, Jogeshwari (E),
Mumbai.**

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Overall Evaluation of Programme and Teaching is forwarded to the IQAC for improvement in teaching infrastructure and evaluation practices.

****Analysis of the feedback being Confidential in nature has not been submitted in the AQAR.***